



Warranty

- All Global Tardif products are covered with a minimum of 12 months warranty or more as identified on contract documents. This warranty applies to any part that is not correctly manufactured according to the drawings or codes or if the part has a manufacturing defect.
- This warranty is not applicable in any case where improper maintenance, vandalism, accidental damage, natural disaster or improper freight damage is involved.
- Global Tardif Elevator Manufacturing Group Inc. . will not pay for any on site modification or repairs if it hasn't previously been approved **in writing** by a Global Tardif Elevator Manufacturing Group Inc. management employee.
- The customer or field mechanic is responsible for contacting immediately a Global Tardif Elevator Manufacturing Group Inc. . management employee whenever a problem occurs .
- Global Tardif Elevator Manufacturing Group Inc. will respond, give directions and will (or will not) acknowledge or not any on site modification or any other cost involved within 48 hours **or less** to any request.
- Global Tardif Elevator Manufacturing Group Inc. will not be responsible for any extra labor or time spent for the installation, the replacement of any parts at any time unless authorization has been given **in writing** by a Global Tardif Elevator Manufacturing Group Inc. management employee.
- Global Tardif Elevator Manufacturing Group Inc. will not be responsible for providing any extra part that were not included by our engineering dept. in the final layout ,or using good sense, if Tardif did not have all the necessary information to provide the material in question. For example, it is a customer's responsibility to advise Global if he requires more hydraulic piping, for any particular reason, than the layout shows. Global will then provide and charge the material in question.
- Global Tardif Elevator Manufacturing Group Inc. toll free telephone number are :
1-800-661-6316 or 1-888-878-4116 for any call between 8:00 am and 5:00 pm Eastern time
- Contact names are as listed on the attached organization chart.
- For more information on extended warranty, do not hesitate to contact us.

Francois Tardif - President